



Important Information - please read carefully!

Inform yourself precisely!

Even though the topic „Transalp“ is well known, the mountains itself didn't lose any of their challenge. Almost all our tours lead into alpine areas, which challenge humans and the equipment. You and your bike have to be prepared. That's why we like to stress: don't make your decision solely dependent on whether the date fits your vacation plans. We recommend every experienced biker to start with an easier tour. Not only the meters in altitude are important, also the trail conditions and the necessary technical skills. Especially our level 2-3 and Partner-Mixed-Tours can differ from each other distinctly. Please inform yourself precisely and do not hesitate to call us for any further advice.

Impressions total

To evaluate the demand of each tour exactly we provide various information to all routes. Please take a closer look at the Tour Booklet. It describes every day's route, as well as the required technical skills.

<https://www.go-alps.com/impressions>

Thank you for your Understanding

Tourism in the alps is increasing rapidly. Like never before, many people spent their leisure time in the mountains. Unfortunately, this rush has its downside for our travel business. Many hotels avoid taking guests for only one night. That's why we have to make concessions, and in exceptional cases we have to agree to accommodations in different hotels. Furthermore, we only have a limited availability of 3 single rooms. Exceptionally, the single rooms can be accommodated in a suite, with separate bedrooms and a shared bathroom. Some tours include one overnight stay in a hut with shared rooms. Single rooms are **not** available. Please understand that, without these compromises we would need to cancel the tour at all which would be a pity for everyone.

Travel Insurance

Do not forget to take out travel insurance at www.go-alps.com/info/travel-insurance

The booking is only legally binding when you receive a written travel confirmation/invoice from us by e-mail.

Cancellation fees may apply from this point onwards in accordance with the General Terms and Conditions.

Travel insurance may cover the costs of no-shows, trip interruption or property damage.

Our Guides

In special cases your guides might lead a regular mountainbike or trekkingbike group with an E-Bike due to safety reasons.

Rental bikes

We always recommend riding the Transalp tour with your own bikes. However, we can name a bike rental shop in almost every region. We assume no liability for the quality of the bikes.

Bike Insurance

Please take note: your bike is not insured against theft and transport damage. You can cover your bike at our partner hepster. Here you will find all information: <https://www.go-alps.com/info/bike-insurance>

Travel sustainably

Are you looking for a ride, or do you offer free seats yourself? Please send us a short e-mail with your consent to pass on your details, and we will inform the people on your tour.